

Terms en conditions

Please read these terms and conditions carefully before using this web site. Your use of the website confirms your unconditional acceptance of the following terms and conditions. Do not continue to use Studio Wantia if you do not agree to take all of the terms and conditions stated on this page.

Cookies

We employ the use of cookies. By using this website, you agreed to use cookies in agreement with the Studio Wantia's Privacy Policy. Just like in other interactive sites, we use cookies to develop the use of our site for our customers. It makes it easier for people to visit our website and find us.

Products, Content and Specifications

All products, content, prices of products and specifications described or depicted can be changed any time without notice. All descriptions like color, measures and weights are approximate and provided for convenience purpose only. We do our best to give a most accurate image possible of our products. Note that the actual color you see will depend on your computer system and we cannot guarantee that your computer will accurately display our colors. A lot of products are unique items, mostly 1 to 3 available. Slight differences between the same artworks are possible, since it's all made by hand in our own studio. By placing an order, you represent that the products ordered will be used only in a lawful manner.

License

All intellectual property rights are preserved. Unless otherwise stated, Studio Wantia owns the intellectual property rights for all material on Studio Wantia. You may access this for your own personal use subjected to restrictions set in these terms and conditions.

You must not:

- Republish material from Studio Wantia
- Reproduce, duplicate or copy material from Studio Wantia
- Redistribute content from Studio Wantia
- Sell, rent or sub-license material from Studio Wantia

Identification of the owner

Sophie Wantia
Studio Wantia
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Email: info@studiowantia.com
KVK-nummer: 77147294
BTW-identification: NL003154857B06

Payment

Unless otherwise stated, the customer needs to pay their owed amount through a service chosen by the customer (IDEAL, PayPal, Creditcard). Only after payment Studio Wantia will provide and send the products. In case of a custom made project or a freelance job, a customer can be asked to pay a prepayment of 50 percent. The customer needs to pay this within 30 days from the date of the confirmation send by email.

When a customer fails to pay his debt in time, Studio Wantia is rightfully allowed to ask for a 15 percent interest from the total amount.

Reservation of rights

We reserve the right to request that you remove all links or any particular link to our website. You approve to immediately remove all links to our website upon request. We also reserve the right to amend these terms and conditions and its linking policy at any time. By continuously linking to our website, you agree to be bound to and follow these linking terms and conditions.

Linking to this Web Site

Creating or maintaining any link from another web site to any page on this website without our prior written permission is prohibited. Without prior approval and written permission, you may not create frames around our webpages that alter in any way the visual presentation or appearance of our website.

Shipping en returns:

All costs are in Euro including VAT and excluding shipping costs. All Studio Wantia products will be shipped as soon as possible, within 3-5 working days*. You will receive an email with a track and trace code to follow your package.

Choose to pick up your item in the studio? Within 3-5 working days I will have your item ready for pick-up!*

We ship our products worldwide with PostNL. Any taxes or other costs are the customer's responsibility when ordering internationally.

We like to think about the environment, which is why we don't work with stock, this means that we make your item directly when ordered. This is why it will take a bit longer before your beloved work is with you :)

Studio Wantia will accept returns or exchanges ordered from www.studiowantia.com for a full refund minus shipping under the following conditions:

- A request for a resturn or exchange must be made within 14 days from the date of the order
- All items that are returned or exchanged must be received in new, original and unused condition
- All returns and exchanges are subject to inspection
- Any item that is worn, damaged or altered in anyway will be denied credit or exchange
- Shipping and handling charges are not refundable for any reason
- Custom made items are not refundable!

If you have purchased something that is not entirely to your liking and you would like to return it, please contact Studio Wantia by [email](#), within 14 days from the date of the order. We will send you a return form to fill in and attach to your return package. You must return the package within 14 days from the date of the order. We are not responsible for any damage during the return of the package, until the package is in our hands, at the Tjalkstraat 1bis in Utrecht. All responsibility lies with the customer.

All costs for returning a package are for the customer.

Way of delivery is stated with the item of preference (delivery of pick up in the studio).

Payment methods:

- IDEAL
- PayPal
- Creditcard

Privacy policy

This privacy policy is applicable to www.studiowantia.com. When you place an order, we ask you to fill in your personal information. The personal information you submit to Studio Wantia will not be shared, sold, or disclosed to third parties in any form, for any purposes, at any time.

If you have any questions about your personal information and privacy on this website, please contact info@studiowantia.com.